

## Coordination and Care Accessibility

Coordination Care Services understands that all participants have individual needs regarding communicating and understanding information. We know how important it is for us to support you in achieving your goals. Being informed is empowering to the individual.

Coordination Care Services will customise information and commutate with you in any way which suits your needs. We can provide multilingual support to enable you to understand any information. We will customise any of our forms, service agreements into an easy read format. We will work with you in your communication format that you are comfortable with.

"We Listen we care". Your understanding of your plan and our service is paramount.

At Coordination Care Services we are committed to working with you to ensure the information you need is accessible in a way that suits you.